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## JOB VACANCIES: 2011-2012

*... an overview*

*(First of a three-part series)*



*This LABSTAT Updates is the first in a three-part series that presents the highlights of the results of the 2011/2012 BLES Integrated Survey (BITS) module entitled Occupational Shortages and Surpluses. The BITS is a nationwide sample survey covering 7,061 establishments with 20 or more workers.*

*This issue presents statistics on job openings or vacancies that were made available for placements by establishments during the 18-month period covering January 2011 to June 2012.*

### **About three out of every five establishments recruiting new workers...**

- Out of the total 26,253 establishments covered in the survey, 59.7% or 15,667 reported hiring additional workers from January 2011 to June 2012.

### **More than 600,000 job vacancies available for employment...**

- Specifically, a total of 619,580 job vacancies were generated during the period under review. This figure represents an increase of more than two-folds from the number of vacancies reported in the 2010 BITS at 276,940 (*LABSTAT Updates Vol. 15 No. 34*).

The increase reflects the strong recovery in 2010 from the global financial crisis and the rapid expansion in the economy in recent years. This was

matched by the large expansion in establishment employment (*LABSTAT Updates Vol. 17 No. 22*) and creation of more job openings in 2012.

- Of the total vacancies, more than half (55.5% or 344,090) were regular positions and the rest were non-regular positions (44.5% or 275,490).

**TABLE 1 - Establishments with 20 or More Workers with Job Vacancies, Philippines: January 2011 - June 2012**

ITEM	Number	Percent
<b>Total Establishments</b>	<b>26,253</b>	<b>100.0</b>
- With vacancies	15,667	59.7
- Without vacancies	10,586	40.3
<b>Total Vacancies</b>	<b>619,580</b>	<b>100.0</b>
- Regular	344,090	55.5
- Non-regular	275,490	44.5

*Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.*

**Services sector major contributor of job openings...**

- Nearly three-fourths of the vacancies were recorded in the services sector (72.4% or 448,385). Of this number, more than half (53.4% or 239,449) and almost two-fifths of total vacancies were reported in administrative and support service activities, the large part of which was contributed by business process outsourcing (BPO) companies.

**TABLE 2 - Vacancies in Establishments with 20 or More Workers by Major Industry Group, Philippines: January 2011-June 2012**

MAJOR INDUSTRY GROUP	Number of Vacancies	Percent
<b>ALL INDUSTRIES</b>	<b>619,580</b>	<b>100.0</b>
<b>AGRICULTURE</b>	<b>11,589</b>	<b>1.9</b>
<b>INDUSTRY</b>	<b>159,605</b>	<b>25.8</b>
Mining and quarrying	1,617	0.3
Manufacturing	131,759	21.3
Electricity, gas, steam and airconditioning supply	4,848	0.8
Water supply; sewerage, waste management and remediation activities	2,187	0.4
Construction	19,194	3.1
<b>SERVICES</b>	<b>448,385</b>	<b>72.4</b>
Wholesale and retail trade; repair of vehicles and motorcycles	65,352	10.5
Transport and storage	9,095	1.5
Accommodation and food service activities	46,858	7.6
Information and communication	14,082	2.3
Financial and insurance activities	13,213	2.1
Real estate activities	4,756	0.8
Professional, scientific and technical activities	16,717	2.7
Administrative and support service activities	239,449	38.6
Education except public education	22,528	3.6
Human health and social work activities	10,813	1.7
Arts, entertainment and recreation	2,654	0.4
Repair of computers and personal and household goods; other personal service activities	2,868	0.5

**Note: Details do not add up to total due to rounding.**  
**Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.**

- Meanwhile, manufacturing posted around four-fifths or 131,759 of the total 159,605 vacancies reported in the industry sector. Relative to total vacancies, manufacturing accounted for one-fourth.
- The agriculture sector accounted for only a small share of total vacancies at 1.9% or 11,589 vacancies.

**Clerks, sales and service workers accounted for the bulk of the job vacancies...**

- Across occupation groups, clerks comprised the single largest group at 228,984 or 37.0% of total vacancies. Job openings for service workers and shop and market sales workers (13.9% or 86,122) came in far second, followed by professionals (11.4% or 70,623); plant and machine operators and assemblers (10.4% or 64,444); and laborers and unskilled workers (10.3% or 63,644). (Table 3)
- The rest of the job vacancies consisted of technicians and associate professionals (54,849); craft and related trades workers (38,259); and corporate executives, managers, managing proprietors, and supervisors (12,108). Farmers, forestry workers and fishermen had the smallest number of job openings (548).

**TABLE 3 - Vacancies in Industry and Services Sectors by Major Occupation Group, Philippines: January 2011-June 2012**

MAJOR OCCUPATION GROUP	Number of Vacancies	Percent
<b>ALL OCCUPATIONS</b>	<b>619,580</b>	<b>100.0</b>
Corporate executives, managers, managing proprietors and supervisors	12,108	2.0
Professionals	70,623	11.4
Technicians and associate professionals	54,849	8.9
Clerks	228,984	37.0
Service workers and shop and market sales workers	86,122	13.9
Farmers, forestry workers and fishermen	548	0.1
Craft and related trades workers	38,259	6.2
Plant and machine operators and assemblers	64,444	10.4
Laborers and unskilled workers	63,644	10.3

*Note: Details do not add up to total due to rounding.  
Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.*

### **Vacancies driven by the boom in BPO industry...**

- Table 4 shows the list of the "top ten" vacancies reported by employers. The list is composed mostly of back-office support staff, sales workers, factory assemblers/hand packers, and security guards. They accounted for nearly one-half (49.8% or 308,509) of the 619,580 total vacancies reported.
- Topping the list were customer service representatives or call-center agents (138,565) in the BPO industry. Ranking far second were service crew (25,047) in hotels and restaurants, followed closely by receptionists and information clerks (24,407).

**TABLE 4 - Top Ten Vacancies in Establishments with 20 or More Workers, Philippines: January 2011-June 2012**

OCCUPATION TITLE	Number of Vacancies
1. Customer service representatives/associates	138,565
2. Service crew	25,047
3. Receptionists and information clerks	24,407
4. Shop salespersons and demonstrators	20,766
5. Hand packers and other manufacturing laborers	18,191
6. Waiters, waitresses and bartenders	17,861
7. Other office clerks	17,291
8. Assembling laborers	16,469
9. Cashiers and ticket clerks	15,034
10. Protective services workers, n.e.c.	14,878
<b>TOTAL</b>	<b>308,509</b>

*Source of data: Bureau of Labor and Employment Statistics, 2011/2012 BLES Integrated Survey.*

### **Vacancies common across industries...**

- Certain vacancies represent occupations that are common across industry groups. The survey identified 31 of them as follows:

#### **Managers/Supervisors:**

- General managers
- Production and operations managers
- Finance and administration managers
- Sales marketing managers
- Personnel and industrial relations managers
- Director and chief executives
- Other supervisors

#### **Professionals:**

- Accountants and auditors
- HRD professionals
- Engineers (electrical, industrial, civil, and mechanical)
- Systems analysts and designers
- Computer programmers

#### **Technicians and associate professionals:**

- Administrative secretaries
- Buyers
- Computer assistants
- Computer equipment operators
- Mechanical/electrical engineering technicians

- Safety, health and quality inspectors
- Technical and commercial sales representatives
- Other finance and sales associate professionals

**Clerks:**

- Accounting and bookkeeping clerks
- Cashiers
- Data entry operators
- Debt collectors
- Office clerks
- Receptionists
- Secretaries
- Stock clerks

**Services workers:**

- Protective services workers
- Shop salespersons and demonstrators
- Cooks

***Occupations peculiar/specific to an industry...***

- Meanwhile, there were vacancies that are peculiar or specific to an industry. Some of these vacancies were numerically small such as mineral ore and stone processing plant operators, and well drillers and borers and related workers in mining; and clowns, magicians, acrobats and related workers in arts, entertainment and recreation. Nevertheless, these occupations are regarded as vital to the performance of the industry.

Others are numerically large indicating the potential labor absorptive capacity of the industry such as service crew in accommodation and food service activities; and call center agents in the BPO.

The following is the list of the vacancies specific for each of the 18 major industry groups covered by the survey. The list somehow reflects the key occupations that are vital to the success and the future growth of the industry.

1. **Agriculture**
  - Farmhands and laborers (4,514)
  - Butchers, fishmongers and related food preparers (867)
  - Fishery laborers and helpers (427)
  - Fishermen n.e.c. (146)
  - Farm technicians (98)
2. **Mining and Quarrying**
  - Mining and quarrying laborers (243)
  - Miners and quarry workers (159)
  - Geologists and geophysicists (96)
  - Mining-plant operators (82)
  - Geodetic and related professionals (75)
  - Mineral ore and stone processing plant operators (5)
  - Well drillers and borers and related workers (3)
3. **Manufacturing**
  - Hand packers and other manufacturing laborers (14,684)
  - Electrical equipment assemblers (6,715)
  - Sewers, embroiderers and related workers (5,398)
  - Electronic equipment assemblers (3,970)
  - Textile, leather and related pattern makers and cutters (3,673)
  - Safety, health and quality inspectors (3,587)
  - Industrial engineers (1,833)
  - Mechanical engineers (1,471)
  - Assembling laborers (874)
  - Chemical engineers (490)
  - Chemists (189)
4. **Electricity, Gas, Steam and Airconditioning Supply**
  - Electrical engineers (938)
  - Lineman, line installers and cable splicers (875)
5. **Water Supply; Sewerage, Waste Management and Remediation Activities**
  - Incinerator, water-treatment and related plant operators (116)
6. **Construction**
  - Building and related electricians (3,530)
  - Construction and maintenance laborers (2,270)
  - Civil engineers (1,901)
  - Carpenters and joiners (776)

- Plumbers, pipe fitters and other related workers (515)
  - Masons and related concrete finishers (366)
  - Mechanical engineers (278)
  - Electrical engineers (233)
  - Architects (121)
- 7. Wholesale and Retail Trade; Repair of Vehicles and Motorcycles**
- Shop salespersons and demonstrators (15,641)
  - Technical and commercial sales representatives (6,179)
  - Sales and marketing managers (753)
  - Stall and market salespersons (207)
  - Telemarketers (19)
  - Supply and distribution managers (16)
- 8. Transport and Storage**
- Transport conductors (998)
  - Travel attendants and travel stewards (88)
  - Ship deck crew and related workers (77)
  - Aircraft engine mechanics and fitters (9)
- 9. Accommodation and Food Service Activities**
- Service crew (24,228)
  - Waiters, waitresses and bartenders (7,297)
  - Cooks (2,477)
  - Housekeepers and related workers (1,105)
  - Companions and valets (19)
  - Travel guides (8)
- 10. Information and Communication**
- Radio, television and other announcers (26)
  - Broadcasting and telecommunications equipment operators (21)
- 11. Financial and Insurance Activities**
- Tellers and other counter clerks (2,137)
  - Trade brokers (37)
- 12. Real Estate Activities**
- Estate agents (208)
- 13. Professional, Scientific and Technical Activities**
- Mathematicians and actuaries (106)
- 14. Administrative and Support Service Activities**
- Customer service representatives/associates (137,012)
  - Medical transcriptionists (369)
- 15. Education Except Public Education**
- College, university and higher education teaching professionals (7,561)
  - General secondary education teaching professionals (3,703)
  - General elementary teaching professionals (2,606)
  - Science and mathematics teaching professionals (826)
  - Pre-elementary education teaching professionals (207)
  - Vocational education teaching professionals (188)
  - Teaching professionals for the handicapped and disabled (11)
- 16. Human Health and Social Work Activities**
- Medical technologists (1,343)
  - Medical doctors (412)
  - Social work professionals (132)
  - Physiotherapists (127)
  - Medical equipment operators (110)
  - Midwifery associate professionals (7)
- 17. Arts, Entertainment and Recreation**
- Athletes and related workers (860)
  - Bet bookmakers and croupiers (695)
  - Clowns, magicians, acrobats and related workers (5)
- 18. Repair of Computers and Personal and Household Goods; Other Personal Service Activities**
- Hairdressers, barbers, beauticians and related workers (1,301)
  - Bleaching, dyeing and cleaning machine operators (187)
  - Hand launderers and pressers (92)

**FOR INQUIRIES**

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